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| **SSMED-1501** | **Guest Consultation** |
| **Version No.** | 1 |
| **Content Owner** | Vikand Technology Solutions, LLC. |
| **Revision Date** | 22 October 2020 |

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|  | **Consultation and Treatment for Medical Illness/Accident/Injury**   * 1. The medical treatment of Guests, in an acute, monitoring or emergency capacity shall be carried out by the Doctor and / Nurse   2. To protect patient confidentiality, at no time should the Medical Staff transfer personal or sensitive data of a patient via email without checking and ensuring the data is encrypted. *Please refer to the Patient Confidentiality Section (including HIPAA and GDPR) within this medical manual* |
|  | **Consultation**   * 1. A person whose name appears on the Guest manifest (i.e. travels on a Guest ticket) shall be considered a Guest for the purposes of the policies and procedures outlined herein.   2. All Guests presenting for medical care shall complete consent for treatment (Guest Medical Authorization Form) prior to receiving medical care.   3. All Guests are to be examined and/or treated in the Medical Center, during posted medical center hours, unless the Guest’s condition specifically requires a cabin visit.   4. Cabin visits may be arranged with the Doctor and are not to conflict with posted Medical Center hours, excluding emergencies.   5. Guests will be treated by the Doctor and/or the Nurses on an as needed basis and during any emergency.   6. A Nurse must always be present when a male Doctor performs a gynecological examination   7. The Doctor should carry out all consultations in the following situations: * Any Guest who specifically requests to see the Doctor * Any Guest who goes to the Medical Center for consultation during posted consultation hours * Any Guest who the Nurse thinks should be seen by the Doctor and who is willing to be seen   1. The Doctor should be notified of any Guest who refuses Medical Treatment   2. The Nurses should carry out all consultations in the following situations: * Guests who only request non-prescription medication * Guests who do not want to consult the Doctor, with the provision that the Nurse does not enter a situation in which she is not comfortable or qualified   1. All Guests seen out of the posted medical center hours or in their cabin incur specified charges for medical services.  The medical charges will be provided by VIKAND.   2. The Guest may use specific equipment belonging to the Medical Center for their personal use.  Such equipment would be: * Oxygen concentrator * Nebulizer * Glucometer * Crutches and Canes can be borrowed * Sharps Box |